



Ticketing Fraud: Ariana Grande & Friends: One Love Manchester

June 2017

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TICKETING FRAUD – ONE LOVE MANCHESTER CONCERT

The information contained within this alert is based on the results of research carried out by the National Fraud Intelligence Bureau (NFIB) concerning incidences of ticketing fraud for admission to popular entertainment events. One of the key objectives of sharing fraud data between the NFIB and partners is to prevent fraud.

ALERT CONTENT

The National Fraud Intelligence Bureau are aware of reports and posts circulating in both the news and on social media that tickets for the One Love Manchester concert on Sunday 4th June 2017, in aid of the We Love Manchester Emergency Fund, are being fraudulently offered for sale to members of the public. The expected high demand for these tickets is further increased due to a proportion of tickets being first reserved for those who originally attended the Ariana Grande concert which was targeted in the Manchester terrorist attack. The purchasing of any ticket from an unauthorised, unofficial seller or ticket tout could leave you out of pocket; as well as being sold for overinflated prices, there is a real risk that any tickets purchased via these routes are either counterfeit or do not exist. Any individual who presents a ticket believed to be counterfeit on the day of the event will be refused entry.

Resale Platform

As the official vendors, Ticketmaster have stressed that tickets to this particular concert are non-transferable. In addition, owing to the nature of the event, popular resale marketplaces for concert tickets will not be allowing any listings of One Love Manchester concert tickets. In the event that any further tickets are made available to purchase, it would be the official vendor which would provide further information.

PROTECTION / PREVENTION ADVICE

- Only purchase tickets from the official vendor.
- Be wary of purchasing tickets from a social media account. There is a risk that the ticket does not exist or is counterfeit. Consider conducting research on the information provided by the seller, for example a mobile phone number or email address used by the seller could alert you to any negative information associated to them online.
- Avoid making payments through bank transfer or money transfer services, as the payment may not be recoverable.
- If you have been affected by this, or any other type of fraud, report it to Action Fraud by visiting www.actionfraud.police.uk or calling **0300 123 2040**.
- For more information about ticket fraud and how to protect yourself further, please visit the 'Ticket Fraud' page on the Action Fraud website; <https://www.actionfraud.police.uk/fraud-az-ticket-scam>.

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